KASTRI
CONTEMPORARY HOTEL
DOMOTEL
ATHENS

PET FRIENDLY
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PET POLICY AGREEMENT

Domotel Kastri welcomes guests with pets. Striving to offer its guests and their pets a comfortable and enjoyable stay of high quality, Domotel Kastri applies the following Pet Policy in accordance with international standards. For the comfort and safety of all guests and pets, please read, adhere and agree to the following terms of our Pet Policy:

A. ALLOWED PETS' PROFILE

1. Domotel Kastri allows exclusively small sized dogs up to 10 kg, as well as assistance dogs and therapy dogs, provided that their size and specific characteristics allow them to be accommodated, on condition that they bear an up-to-date identification document (electronic health booklet or pet passport) and the relevant certificate.
2. Other types of pets, such as medium and large sized dogs, cats, small mammals, birds or reptiles are not allowed.
3. Domotel Kastri allows a maximum of one pet per room.
4. Upon arrival, guests with pets must present the pet's identification document (electronic health booklet or pet passport) issued by a licensed veterinarian, showing up-to-date vaccinations. Domotel Kastri keeps a copy of this document until the guest's departure.
5. Domotel Kastri reserves the right to request this information at all times.
6. Aggressive pets are strictly forbidden. Domotel Kastri reserves the right to relocate guests whose pets are deemed noisy, disruptive or aggressive to the personnel of the hotel and/or other guests.
7. By signing this Pet Policy, the guest declares that the pet is fully vaccinated in accordance with current veterinary requirements, is in good health, does not suffer from any contagious disease and has no known medical condition, allergy or sensitivity likely to affect its wellbeing during the stay or, if it does, that the guest has informed Domotel Kastri in writing before arrival.

B. TERMS AND CONDITIONS FOR ACCOMMODATING PETS

1. Owners are responsible for immediately removing and appropriately disposing of any waste left by their pets in all areas of the hotel. The hotel garden is not a permitted area for walking your pet. Our team at the Reception would be delighted to direct you to the nearest pet friendly walking paths.
2. Pets should not be left unattended in the hotel room continuously for more than 2 hours and never overnight. During the owner's absence, the pet must be kept in a way that prevents damage to the room and disturbance to other guests. Should the need arise, the Reception team may contact the owner using the mobile telephone number provided.
3. Pets must be under the owner's constant supervision and responsibility and be restrained, either on a short leash or in a secure carrier, in all indoor and outdoor

common areas of the hotel, including the garden and the surrounding grounds. Pets may not be off leash anywhere on the hotel premises. The owner must not allow the pet to eat or chew anything found on the ground, grass or plants.

4. Pets are not allowed in the indoor food and beverage areas of the hotel, the swimming pool, the spa, sauna and gym, the common toilets, the service and staff areas, or any other area designated by signage as off-limits to pets. Admission to outdoor food and beverage areas is at the discretion of the hotel staff. The above restrictions do not apply to assistance dogs and therapy dogs, which may accompany their owner in all indoor and outdoor common areas of the hotel, including the food and beverage areas, provided that their size and specific characteristics so permit, with the exception of the use of the swimming pool (indoor or outdoor) and the sauna. In this case, the owner must always carry the relevant certificates and present them upon request.
5. Domotel Kastri provides a special dog bed at no extra charge and encourages its guests to use it. The room equipment and linen, such as sheets, towels, blankets and carpets are not intended to be used by the pet. Our staff is always at the guests' disposal should there be a need for extra equipment.
6. Upon your registration you will be provided with a special sign "PET INSIDE". Please display this special sign on your room door to inform the cleaning staff that your pet is in the room.
7. Guests are kindly informed that the garden and outdoor areas of the hotel contain natural vegetation, including pine trees and other plants, which may seasonally host insects or other natural elements that may be harmful to animals if touched or ingested, and that objects or substances may be discarded by third parties in the surrounding area. The owner is responsible for preventing the pet from coming into contact with such elements.
8. If the pet shows any sign of illness or injury during the stay, the owner must inform Reception immediately, so that the incident can be recorded and contact with a veterinarian can be facilitated.

C. SERVICES PROVIDED TO GUESTS WITH PETS

1. Domotel Kastri provides special equipment for accommodating pets at no extra charge. The equipment includes a dog bed, food/ water bowls and dog waste disposal bags.
2. Upon request, Domotel Kastri can facilitate contact with local veterinarians. Veterinary services are provided by independent veterinarians, at the owner's expense and responsibility. Any veterinary services are provided by independent third parties. Domotel Kastri does not provide veterinary services and accepts no responsibility or liability for the acts, omissions or services of such providers.

D. ADDITIONAL CHARGES

1. Domotel Kastri charges 15€ per pet per night for accommodating pets, resulting from special cleaning procedures after check-out. Assistance and/or therapy dogs are

explicitly excluded from the above charges, on condition that they bear an up-to-date pet health booklet and valid certification documents.
2. In case of damage caused by the pet to the property and more specifically to furniture, rugs, carpets, equipment, electrical and hydraulic installations, objects and/or art crafts, the guest will be charged commensurately to the cost of such damages.

E. OTHER TERMS

1. Guests with pets are solely responsible for the custody, supervision, health and behaviour of their pet throughout the stay, and assume all liability for their pet's actions on the property, such as damage to the property or injury to staff, other guests or their pets. To the maximum extent permitted by law, guests will not hold Domotel Kastri liable for any responsibility regarding pet care, loss or damages.
2. This policy is governed by Greek law. For any dispute that may arise from the application of this Pet Policy, jurisdiction lies with the courts of Athens, Greece.

F. PET'S INFORMATION

☐ Pet (please attach identification documents)
☐ Assistance dog (please attach identification and certification documents)
☐ Therapy dog (please attach identification and certification documents)

Animal's Name: _____

Animal's Microchip Number: _____

Owner's Mobile Telephone Number: _____

Veterinarian's Telephone Number: _____

The undersigned declares that he/she received, read and fully understood this Pet Policy before check-in and accepts its terms.

The Guest Date

_____ _____

(Name - Signature)